

FINAL INSPECTION REPORT Under the Retirement Homes Act, 2010

Inspection Information

Date of Inspection: May 30, 2017 **Name of Inspector:** Michele Davidson

Inspection Type: Mandatory Reporting Inspection

Licensee: BayBridge (On the Avenue) Inc. / 20 Queen Street, Toronto, ON M5H 3R4 (the "Licensee")

Retirement Home: Living Life on The Avenue Retirement Residence / 1066 Avenue Road, Toronto, ON M5N

0A3 (the "home")

Licence Number: T0255

Purpose of Inspection

The RHRA received a report under section 75(1) of the Retirement Homes Act, 2010 (the "RHA").

NON-COMPLIANCE

1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 75; Reporting certain matters to Registrar.

Specifically, the Licensee failed to comply with the following subsection(s):

- **75. (1)** A person who has reasonable grounds to suspect that any of the following has occurred or may occur shall immediately report the suspicion and the information upon which it is based to the Registrar:
 - 1. Improper or incompetent treatment or care of a resident that resulted in harm or a risk of harm to the resident.

Inspection Finding

Following an incident in which a resident was injured, the Licensee failed to make a report on the incident to the RHRA.

Outcome

The Licensee submitted a plan take corrective action by July 30, 2017. RHRA to confirm compliance by inspection.

2. The Licensee failed to comply with O. Reg. 166/11, s. 19; Maintenance.

Specifically, the Licensee failed to comply with the following subsection(s):

19. (1) Every licensee of a retirement home shall ensure that a maintenance program is in place to ensure that the building forming the retirement home, including both interior and exterior areas and its operational systems, are maintained in good repair.

Final Inspection Report Page 1 of 3



Inspection Finding

The Licensee has a maintenance program, but the inspection revealed that an interior door was not maintained in proper working condition.

Outcome

The Licensee submitted a plan take corrective action by July 30, 2017. RHRA to confirm compliance by inspection.

Final Inspection Report Page 2 of 3



NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at http://rhra.ca/en/register/

Signature of Inspector	Date
AT. Dande	August 18, 2017

Final Inspection Report Page 3 of 3